

EXORAYS PRIVACY POLICY

At Exorays, we are committed to protecting your privacy and safeguarding your personal information. This Privacy Policy explains how we collect, use, disclose, and protect the personal data we receive from users of our online cryptocurrency and CFD trading platform (referred to as the "Website"). Please read this Privacy Policy carefully to understand our practices and how we handle your personal data. By accessing or using our Website, you acknowledge and accept the practices described in this Privacy Policy.

INFORMATION WE COLLECT

1.1. Personal Data: We may collect personal data from you, including but not limited to your name, email address, contact information, date of birth, nationality, government-issued identification documents, proof of address, and financial information (such as bank account details and credit card information). We collect this data when you register for an account, complete transactions, communicate with us, or provide information voluntarily.

1.2. Usage Data: We may collect information about your interactions with our Website, including your IP address, browser type, operating system, device information, and the pages you visit. We may also collect data through the use of cookies and similar technologies.

1.3. Anti-Money Laundering (AML) and Know Your Customer (KYC) Data: We may collect additional information for AML and KYC purposes, including proof of identity, proof of address, and other information necessary to comply with applicable laws and regulations.

HOW WE USE YOUR INFORMATION

2.1. Provide and Improve Services: We use the collected information to provide you with access to our trading platform and related services, to process and execute your transactions, and to improve the functionality and user experience of our Website.

2.2. Communicate with You: We may use your information to communicate with you regarding your account, transactions, changes to our services, and other important updates or announcements.

2.3. Compliance and Security: We process your data to comply with legal obligations, including AML and KYC requirements, and to prevent fraud, unauthorized access, and other illegal activities.

2.4. Marketing: With your consent, we may use your information to send you promotional communications about our services, updates, and special offers. You can opt-out of receiving such communications at any time.

2.5. Statistical Analysis: We may anonymize and aggregate your data for statistical and research purposes, to analyze trends, and to improve our services. Aggregated data does not identify you personally.

HOW WE PROTECT YOUR INFORMATION

3.1. Data Security: We implement technical and organizational measures to protect your personal data against unauthorized access, loss, alteration, or disclosure. However, please be aware that no data transmission over the internet or storage system is completely secure. We cannot guarantee the absolute security of your data.

3.2. Third-Party Service Providers: We may engage trusted third-party service providers to assist in providing our services. These providers may have access to your personal data but are bound by confidentiality obligations and must process the data only as instructed by us.

3.3. Data Retention: We retain your personal data for as long as necessary to fulfill the purposes for which it was collected, as required by law, and to comply with our legal and regulatory obligations. When no longer needed, we securely delete or anonymize your data.

DISCLOSURE OF YOUR INFORMATION

4.1. Compliance with Laws: We may disclose your personal data to comply with applicable laws, regulations, legal processes, or government requests. We may also disclose your information to enforce our Terms of Service, protect our rights, or respond to claims of illegal activities.

4.2. Business Transfers: In the event of a merger, acquisition, or sale of our business assets, your personal data may be transferred to the acquiring entity or third party as part of the transaction. We will notify you of any such transfer and provide you with choices regarding your personal data.

4.3. With Your Consent: We may share your information with third parties if you have provided your consent to such sharing.

YOUR RIGHTS AND CHOICES

5.1. Access, Correction, and Deletion: You have the right to access, correct, or delete your personal data. You can update your information by logging into your account or by contacting us. We will respond to your requests within a reasonable timeframe, subject to applicable laws.

5.2. Opt-Out: You can opt-out of receiving promotional communications from us by following the instructions provided in the communication or by contacting us. Even if you opt-out, we may still send you non-promotional communications related to your account and transactions.

5.3. Cookies: You can manage your cookie preferences through your browser settings. Please refer to our Cookie Policy for more information.

5.4. Do Not Track: Our Website does not respond to "Do Not Track" signals. However, you can adjust your browser settings to prevent tracking.

CHILDREN'S PRIVACY

Our services are not intended for individuals under the age of 18. We do not knowingly collect or solicit personal data from anyone under 18. If we become aware that we have collected personal data from a child under 18, we will promptly delete it.

CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable laws. The updated Privacy Policy will be posted on our Website, and the "Last Updated" date will be revised accordingly. We encourage you to review this Privacy Policy periodically.

CONTACT US

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at support@exorays.com. We will respond to your inquiries as soon as possible.